

WEB ACCESSIBILITY STATEMENT

In accordance with The Americans with Disabilities Act (ADA) and applicable state and federal laws, we are committed to facilitating the accessibility of all our products and services for our customers, including our website, www.northstarbank.com.

North Star Bank has implemented, and continues to update its implementation of the relevant portions of the World Wide Web Consortium's Web Content Accessibility Guidelines 2.1 Level AA (WCAG 2.1 AA) as its web accessibility standard.

Please be aware that our efforts are ongoing, if you have difficulty using or accessing any element of this website or on the North Star Bank mobile app, or if you have any suggestions, please feel free to contact us at 651-489-8811 between the hours of 9:00 a.m. and 5:00 p.m. Central Time Zone, email us at contactus@northstarbank.com, or stop into one of our branches and speak to a customer service representative. We will make all reasonable efforts to make the platforms accessible to you. If you use the email address, please do not include your account or personal information as we take the security of our website and customer data very seriously.